Department of Education

For the NAAC AQAR (2020-21), Students Satisfaction Survey (SSS) was conducted among the students of the college through the college website. The questionnaire has been framed based on NAAC guidelines. Students have rated the question on a scale of 0 to 4. The summary is displayed on the college website.
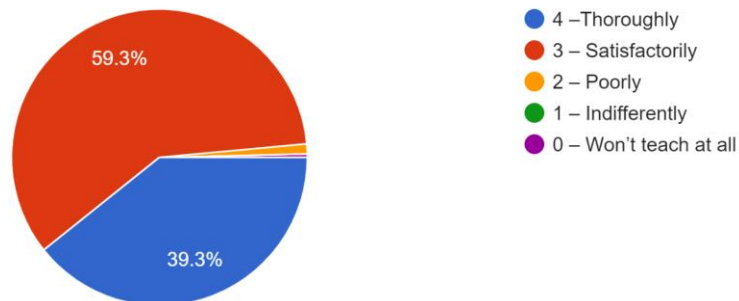
1. How much of the syllabus was covered in the class?
277 responses

- 4 – 85 to 100%
- 3 – 70 to 84%
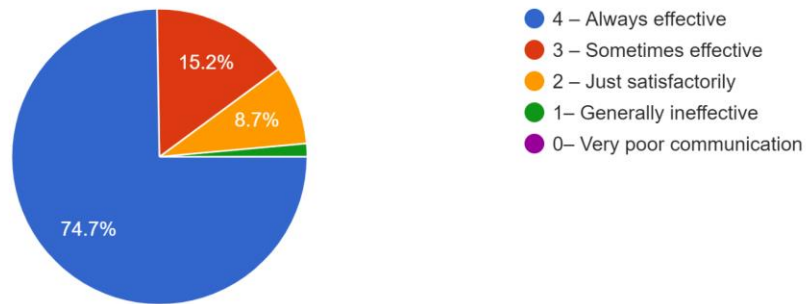- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

28.5%
66.4%
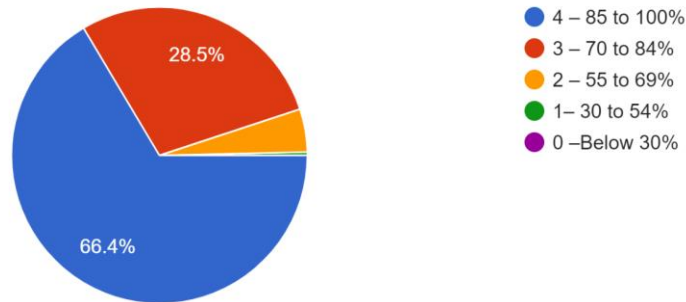
2. How well did the teachers prepare for the classes?
275 responses

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

59.3%
39.3%

3. How well were the teachers able to communicate?
277 responses

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

74.7%
15.2%
8.7%

4. The teacher's approach to teaching can best be described as
277 responses
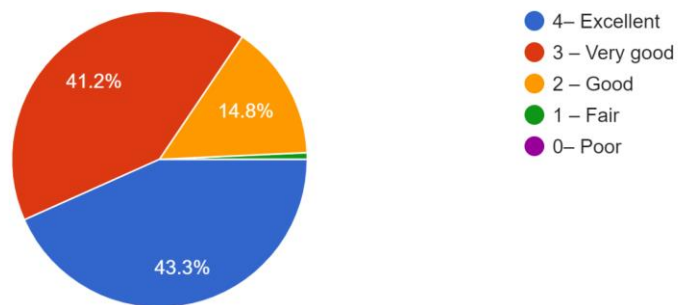
- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

41.2%
14.8%
43.3%

5. Fairness of the internal evaluation process by the teachers
274 responses

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

27.4%
68.6%

5. Fairness of the internal evaluation process by the teachers
274 responses

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

27.4%

68.6%
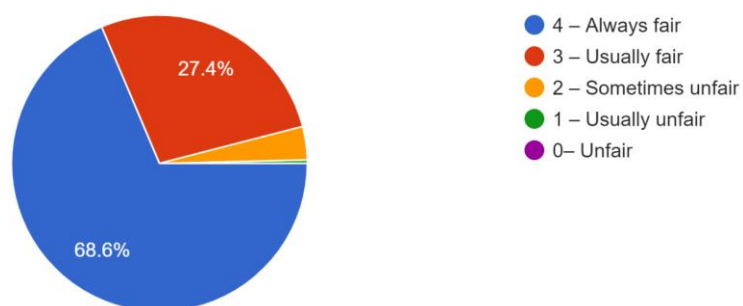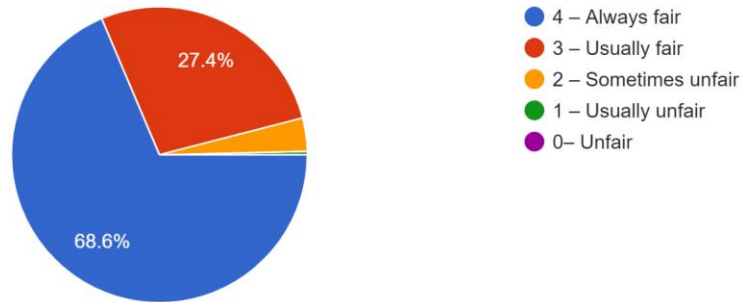
6. Was your performance in assignments discussed with you?
275 responses
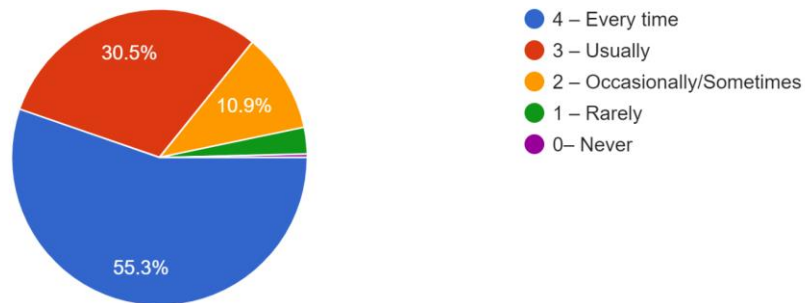
- 4 – Every time
- 3 – Usually
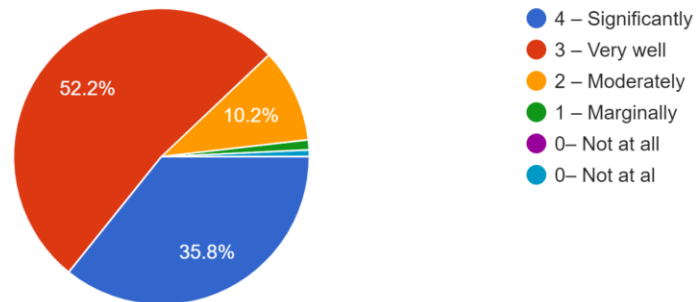- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never

30.5%

10.9%

55.3%

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
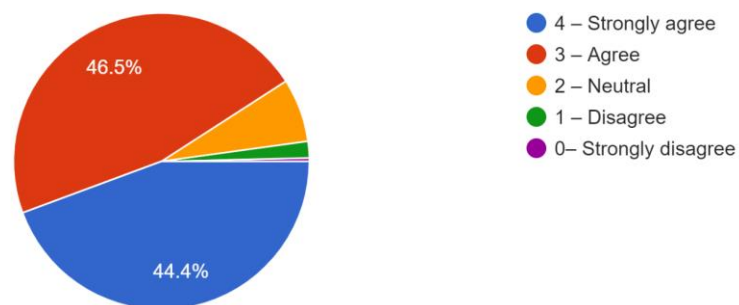271 responses
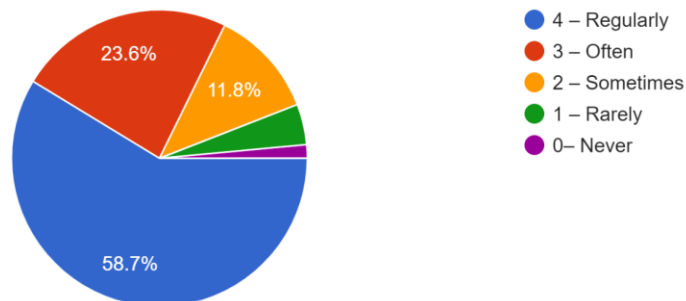
- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

23.6%

11.8%

58.7%

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

274 responses

- ● 4 – Significantly
- ● 3 – Very well
- ● 2 – Moderately
- ● 1 – Marginally
- ● 0– Not at all
- ● 0– Not at al

52.2%
10.2%
35.8%

9. The institution provides multiple opportunities to learn and grow.

275 responses

- ● 4 – Strongly agree
- ● 3 – Agree
- ● 2 – Neutral
- ● 1 – Disagree
- ● 0– Strongly disagree

46.5%
44.4%

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

276 responses

- ● 4 – Every time
- ● 3 – Usually
- ● 2– Occasionally/Sometimes
- ● 1 – Rarely
- ● 0– Never

30.4%
63%
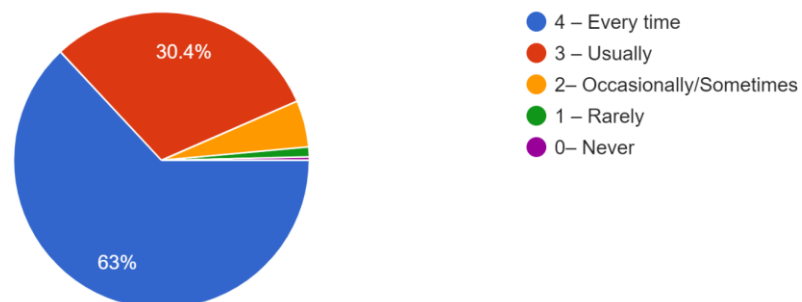
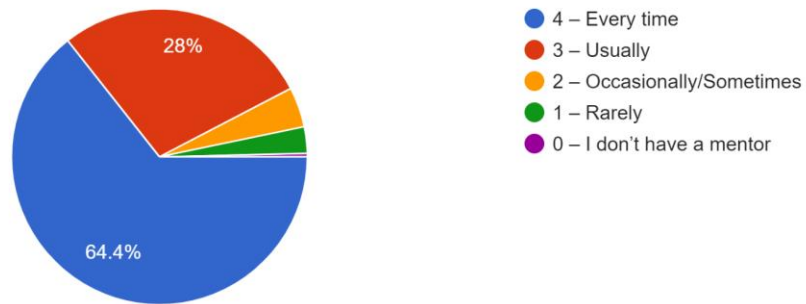## 11. Your mentor does a necessary follow-up with an assigned task to you.
275 responses

- ● 4 – Every time
- ● 3 – Usually
- ● 2 – Occasionally/Sometimes
- ● 1 – Rarely
- ● 0 – I don't have a mentor

28%

64.4%

12. The teachers illustrate the concepts through examples and applications.
276 responses
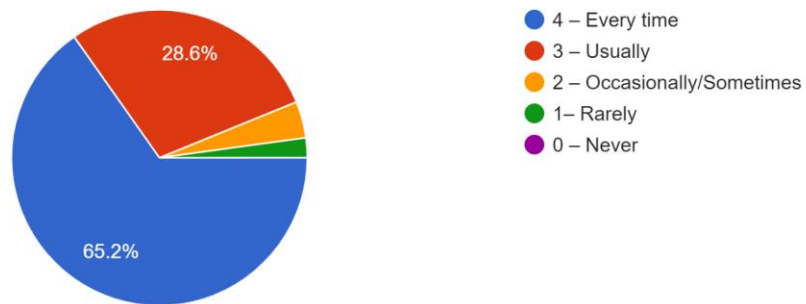
- ● 4 – Every time
- ● 3 – Usually
- ● 2 – Occasionally/Sometimes
- ● 1– Rarely
- ● 0 – Never

28.6%

65.2%

13. The teachers identify your strengths and encourage you with providing right level of challenges.
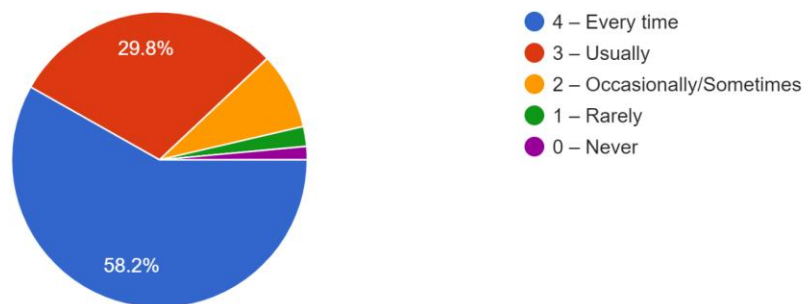
276 responses

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0– Unable to identify
- 0– Unable to

27.2%

64.5%
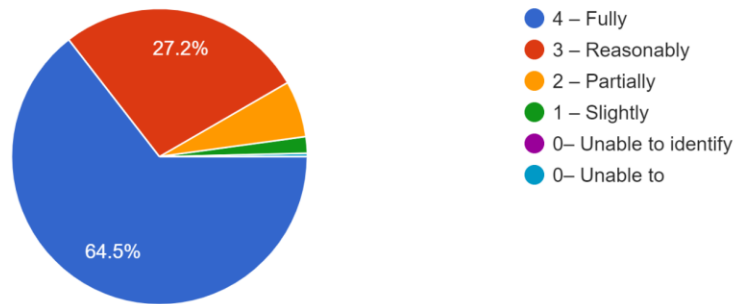
14. Teachers are able to identify your weaknesses and help you to overcome them.

275 responses

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

29.8%

58.2%

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

273 responses
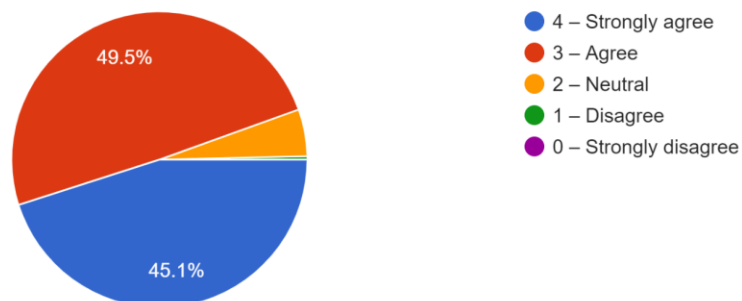
- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

49.5%

45.1%

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.
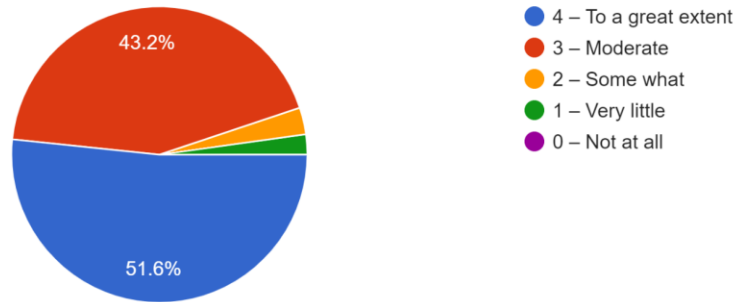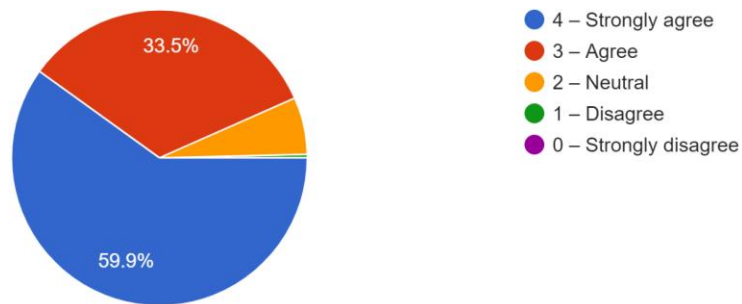273 responses

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

43.2%
51.6%

17. Teachers encourage you to participate in extracurricular activities
272 responses

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

33.5%
59.9%

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
273 responses
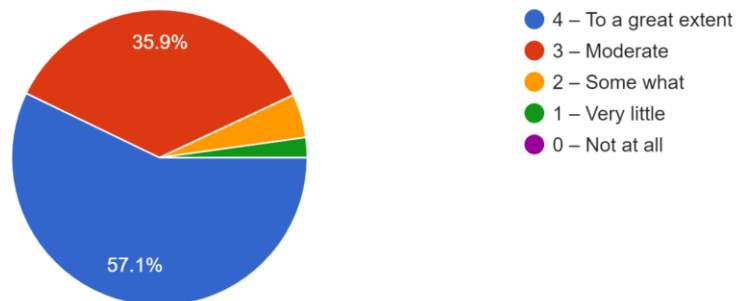
- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

35.9%
57.1%

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

274 responses

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

44.5%
11.7%
39.4%
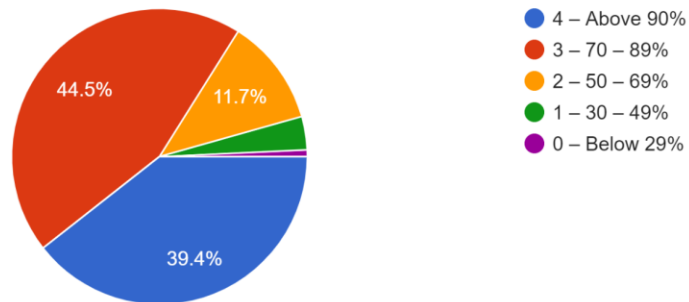
20. The overall quality of teaching-learning process in your institute is very good.

273 responses
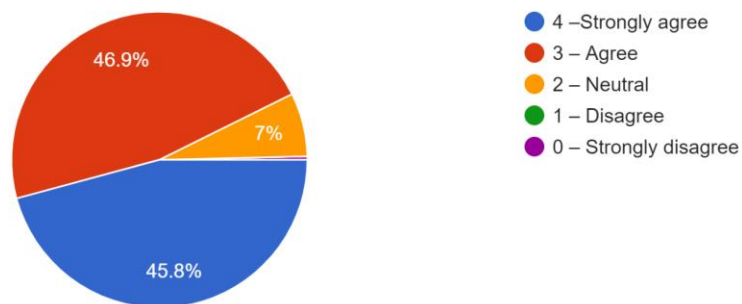
- 4 –Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

46.9%
7%
45.8%

Feedback Analysis: The Feedback form for the students asked them to mark their preferences from 0 to 4, where 0 - Unsatisfactory, 1 – Satisfactory, 2- Good, 3 – Very good and 4 – Excellent. In the analysis, if 60% and above students have marked '2 (Good), 3(Very good), 4(Excellent)' to a particular question then it is considered as a highly satisfied response. If 40% and above students have marked 1 (Unsatisfactory) or 2 (Satisfactory) in their responses, then it is taken as not satisfied / contented and requires improvement.

Main Points:

- 66.4% of students were highly satisfied with course coverage.
- 59.3% students satisfactorily agreed with teachers' preparation in the classes.
- 74.7% of the students agreed that teacher's communication is always effective.,
- 68.6% of the students agreed that the internal evaluation process of the department is always fair.
- 58.7% of the students agreed that the institute takes active interest in internship, field visit etc. regularly.
- 44.4% of the students strongly agree that the institute provides multiple opportunities to learn and grow every time.
- 65.2% of the students agree that the teachers illustrate the concepts through examples every time.
- 45.1% of the students agree that the institution makes an effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process.

- 51.6% of the students moderately agree that the institute/teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing the learning experiences.
- 59.9% of the students strongly agree that the teachers encourage you to participate in extracurricular activities.
  57.1% of the students moderately believe that the efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

Suggestions-

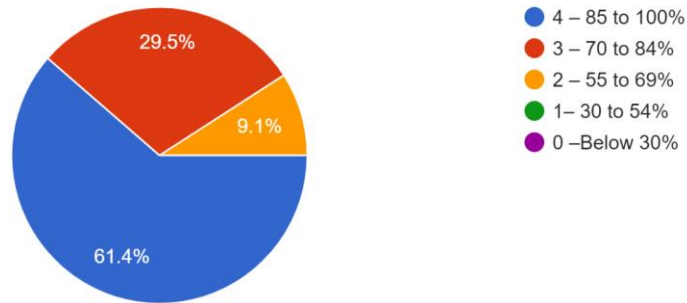| 1	You must organise games for students, so that students can be more active.
2	The faculty in the college are very supportive.
3	Good faculty.
4	Learning experience is good in my institution
5	No changes required. Our teachers are superb.
6	Timely coverage of syllabus.
7	All is good but could be better.
8	More workshops.
9	Weekly quizzes regarding the things taught in the week will be helpful.
10	Skill development is more important than just copying assignments and projects.
11	The evaluation made in the assignment should be soft and should help us to score better in overall result.
12	Focus on practical knowledge should be enhanced.
13	Timely coverage of syllabus.
14	As students, we have to prepare a lot of assignments and appear for many tests whether it is oral or written. So, as a student I need a break and focus more on my studies.
15	Encourage good bonding between teachers and students.
16	The college in which we are studying is very good. The faculty are very knowledgeable. They teach very well.
17	I think there are no changes required. It is best as it is.
18	Need more skill development and laboratory classes.
19	Better communication with students should be there.
20	Overall bonding of both teacher and student should be better and students should be made to feel easy.
21	Good teaching environment.

Department of Business Administration And Commerce

For the NAAC AQAR (2020-21), Students Satisfaction Survey (SSS) was conducted among the students of the college, BBA, B.COM. through the college website. The questionnaire

has been framed based on NAAC guidelines. Students have rated the question in a scale of 0 to 4. The summary is displayed on the college website.
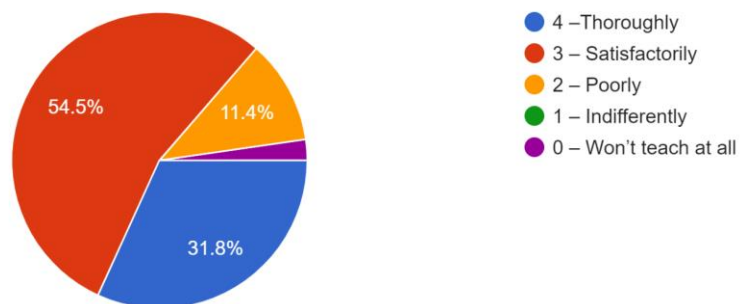
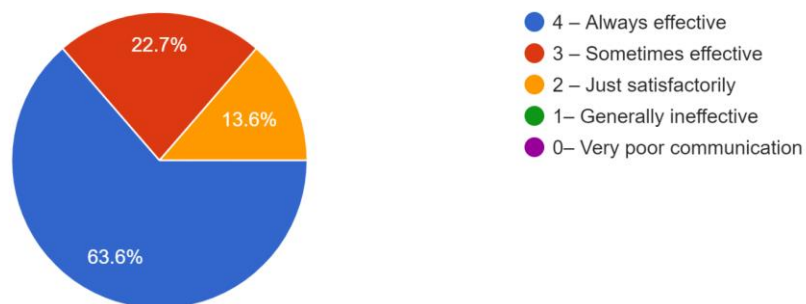1. How much of the syllabus was covered in the class?
44 responses

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

29.5%
9.1%
61.4%

2. How well did the teachers prepare for the classes?
44 responses

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

54.5%
11.4%
31.8%

3. How well were the teachers able to communicate?
44 responses

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

22.7%
13.6%
63.6%

5. Fairness of the internal evaluation process by the teachers
44 responses

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

29.5%
9.1%
56.8%
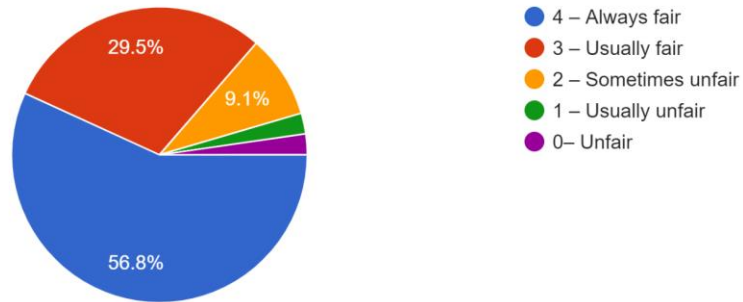
6. Was your performance in assignments discussed with you?
44 responses
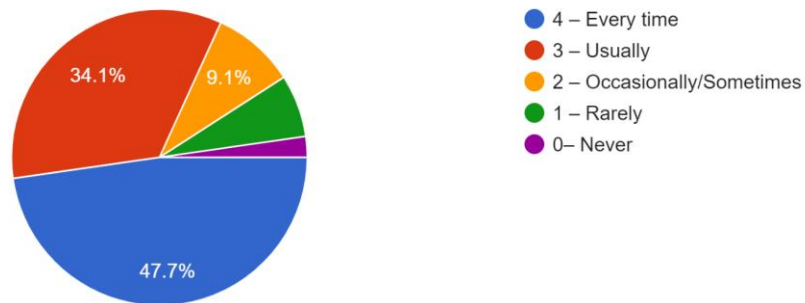
- 4 – Every time
- 3 – Usually
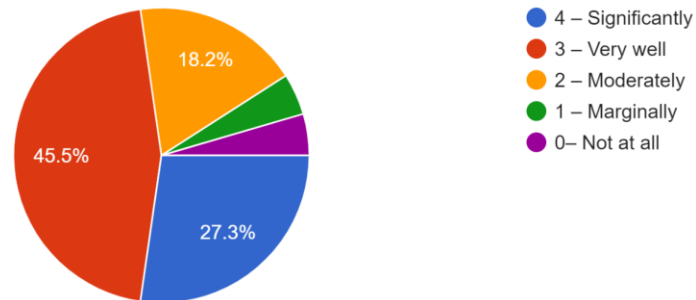- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never

34.1%
9.1%
47.7%

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
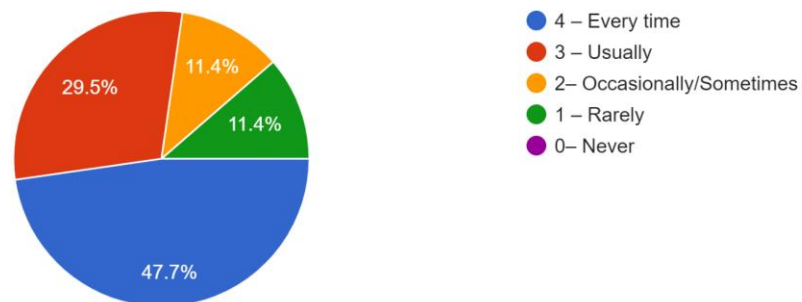44 responses
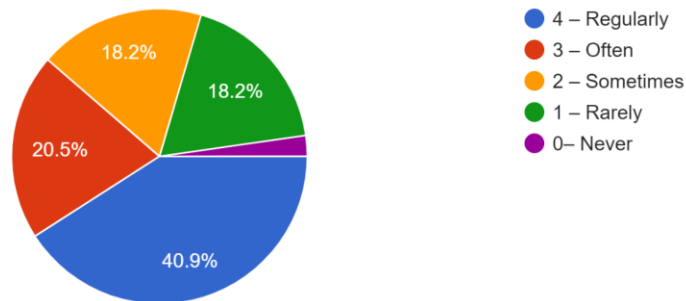
- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

18.2%
18.2%
20.5%
40.9%

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

44 responses

- ● 4 – Significantly
- ● 3 – Very well
- ● 2 – Moderately
- ● 1 – Marginally
- ● 0– Not at all

45.5%

18.2%

27.3%

9. The institution provides multiple opportunities to learn and grow.

44 responses

- ● 4 – Every time
- ● 3 – Usually
- ● 2– Occasionally/Sometimes
- ● 1 – Rarely
- ● 0– Never

29.5%

11.4%

11.4%

47.7%

11. Your mentor does a necessary follow-up with an assigned task to you.

44 responses

- ● 4 – Every time
- ● 3 – Usually
- ● 2 – Occasionally/Sometimes
- ● 1 – Rarely
- ● 0 – I don't have a mentor

25%

22.7%

45.5%
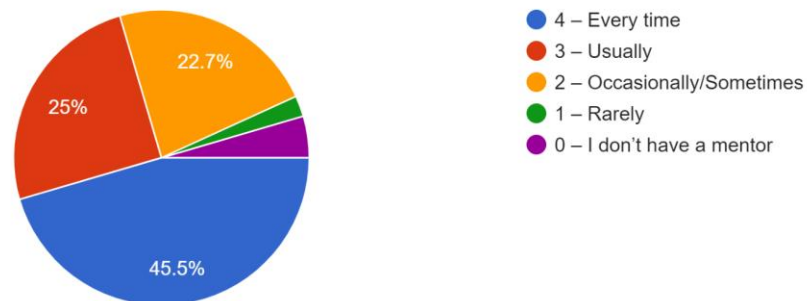
12. The teachers illustrate the concepts through examples and applications.

44 responses
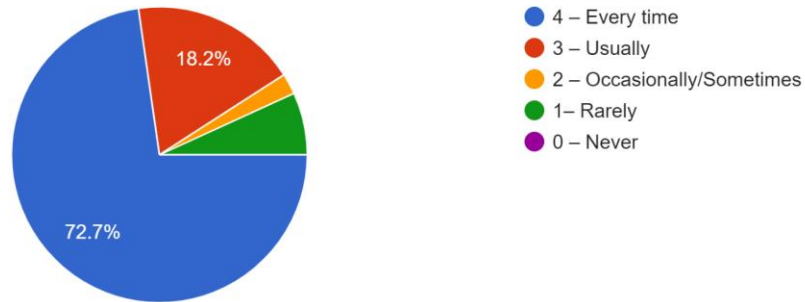
- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1– Rarely
- 0 – Never

72.7%
18.2%

13. The teachers identify your strengths and encourage you with providing right level of challenges.

44 responses
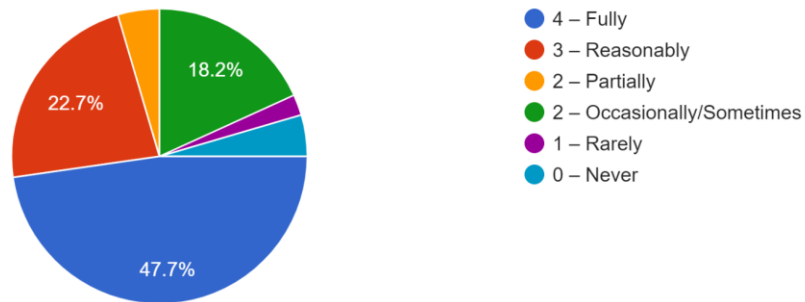
- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

18.2%
22.7%
47.7%

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

44 responses
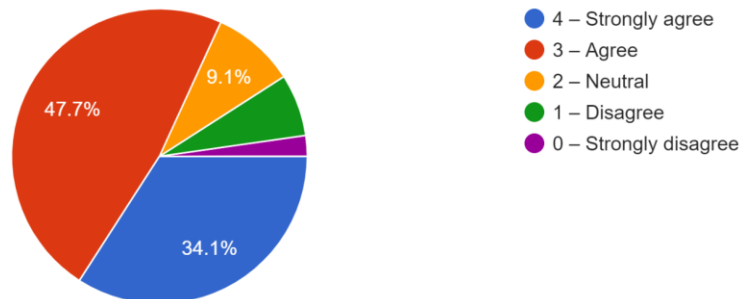
- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

47.7%
9.1%
34.1%

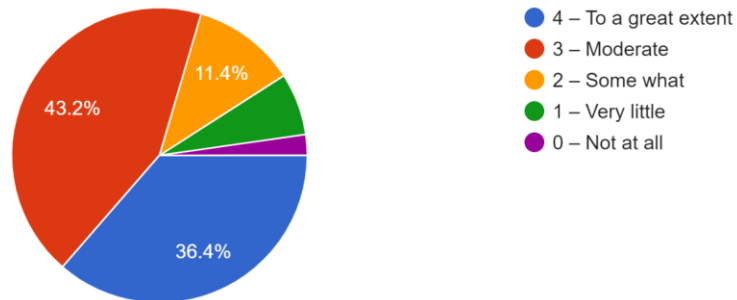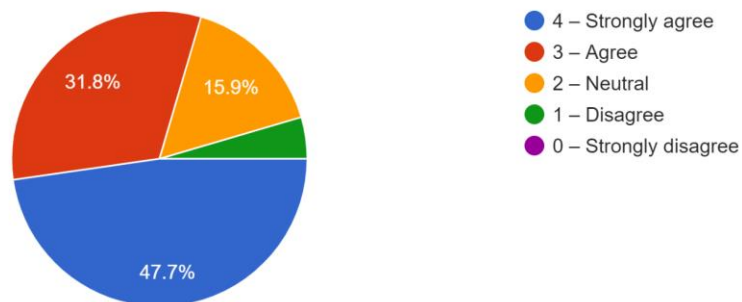16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

44 responses

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

43.2%
11.4%
36.4%

17. Teachers encourage you to participate in extracurricular activities.

44 responses

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

31.8%
15.9%
47.7%

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

44 responses

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

45.5%
9.1%
11.4%
34.1%

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

44 responses

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%
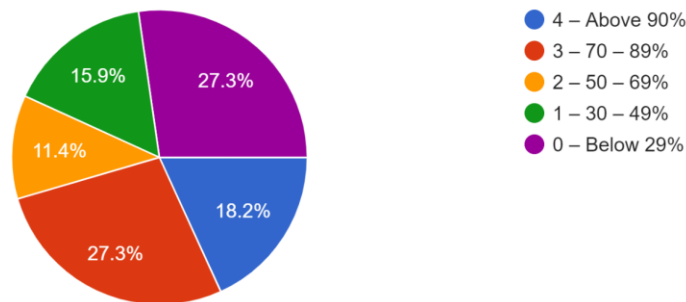
20. The overall quality of teaching-learning process in your institute is very good.

44 responses
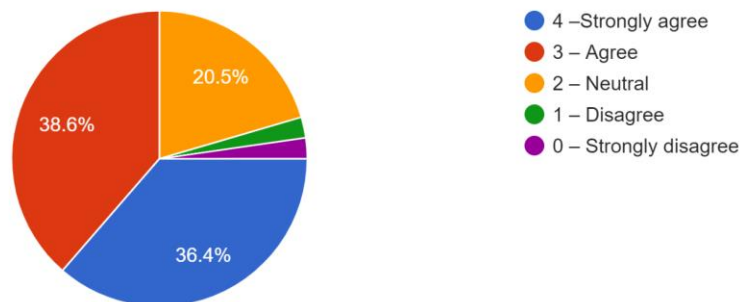
- 4 –Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Feedback Analysis: The Feedback form for the students asked them to mark their preferences from 0 to 4, where 0 - Unsatisfactory, 1 – Satisfactory, 2- Good, 3 – Very good and 4 – Excellent. In the analysis, if 60% and above students have marked '2 (Good), 3(Very good), 4(Excellent)' to a particular question then it is considered as a highly satisfied response. If 40% and above students have marked 1 (Unsatisfactory) or 2 (Satisfactory) in their responses, then it is taken as not satisfied / contended and requires improvement.

Main Points:

- 61.4% of students were highly satisfied with course coverage.
- 54.5% students are satisfied with teachers' preparation in the classes.
- 66.6% of the students agreed that teacher's communication is effective.,
- 56.8% students agreed that the internal evaluation process of the department is always fair.
- 41% of the students agreed that the institute takes active interest in internship, field visit etc.
- 47.7% students believed that the institute provides multiple opportunities to learn and grow every time.
- 72.7% of the students agree that the teachers illustrate the concepts through examples every time.
- 47.7% of the students agree that the institution makes effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process.

- 43.2% of the students moderately agree that the institute/teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing the learning experiences.
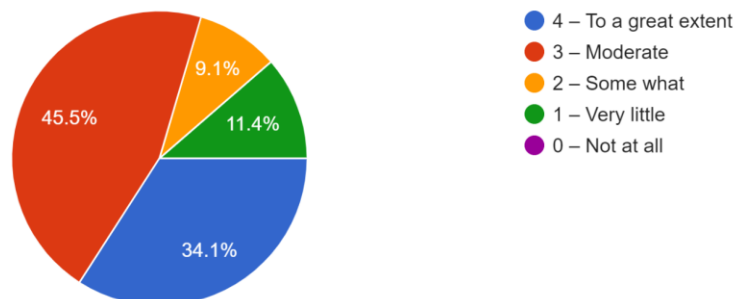- 47.7% of the students strongly agree that the teachers encourage you to participate in extracurricular activities.
- 45.5% of the students moderately believe that the efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
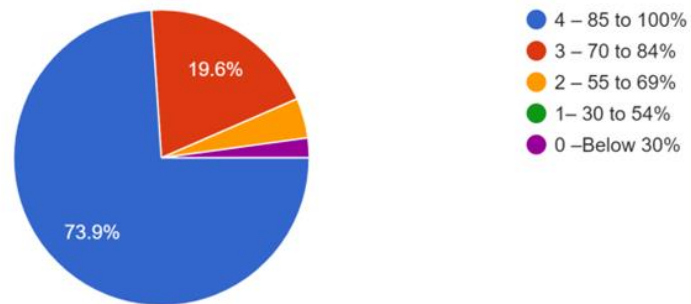
Suggestions-

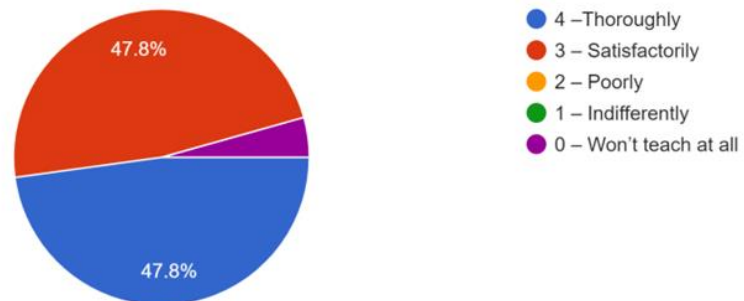| 1	College must organise games for students, so that students can be more active.
2	Good teaching environment.
3	Please add some more units to our syllabus and provide some deep knowledge of computer programming languages.
4	Please add real world examples, hold events with other colleges, and encourage real life lessons in the curriculum.
5	Please make subjects more project based so that not only is it easier to learn but also that we have something to add to our resume or portfolio by the end of each Sem.
6	Timely coverage of syllabus.
7	All is good but could be better.
8	More workshops.
9	Weekly quiz regarding the things taught in the week will be helpful.
10	In the syllabus of our course, grammar should be in the first semester so students can understand the language as well as they can relate one thing to others.
11	The evaluation made to the assignment should be soft and should help us to score better in overall result.
12	No changes required. Our teachers are superb.
13	There should be proper classes for skill enhancement and also for the placement.
14	As a student, we have lot of assignments and tests whether it is oral or written. So, as a student I need Saturday off to focus more on my studies.
15	Encourage good connection between the teachers and the students.
16	The college in which I am studying is very good. The faculty here are very well supportive and knowledgeable. They teach very well.
17	I think there are no changes required. It is best as it is.
18	Need more skill development and laboratory classes.
19	Better communication with students should be there.
20	Over all bonding of both teacher and student should be better and student should not behave like introvert in front of the teacher. Thanks.

Department of Computer Application

1. How much of the syllabus was covered in the class?
46 responses

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

73.9%
19.6%

2. How well did the teachers prepare for the classes?
46 responses

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

47.8%
47.8%

3. How well were the teachers able to communicate?
46 responses

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

82.6%
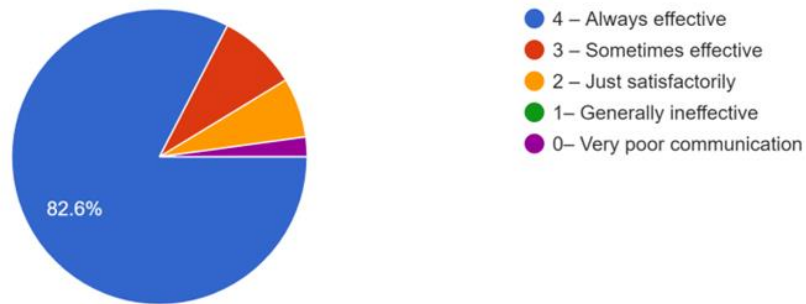
5. Fairness of the internal evaluation process by the teachers
46 responses

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0– Unfair

26.1%
15.2%
56.5%
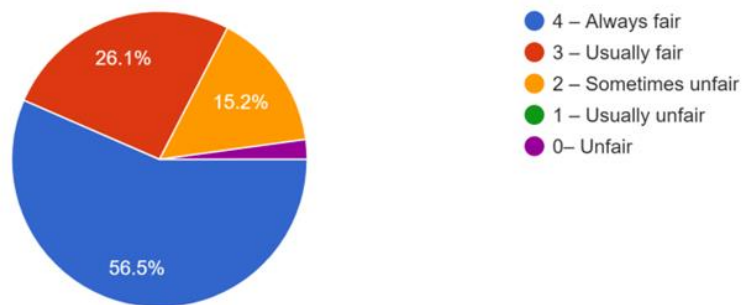
6. Was your performance in assignments discussed with you?
46 responses
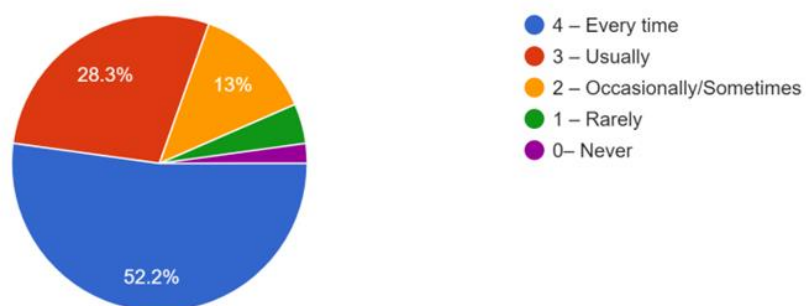
- 4 – Every time
- 3 – Usually
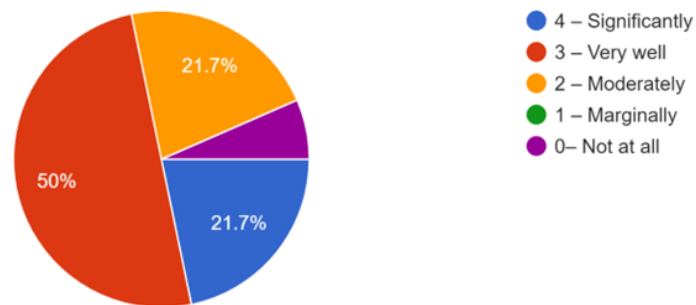- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never

28.3%
13%
52.2%

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
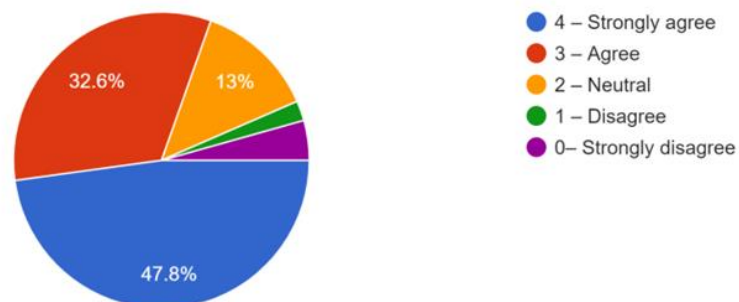
46 responses
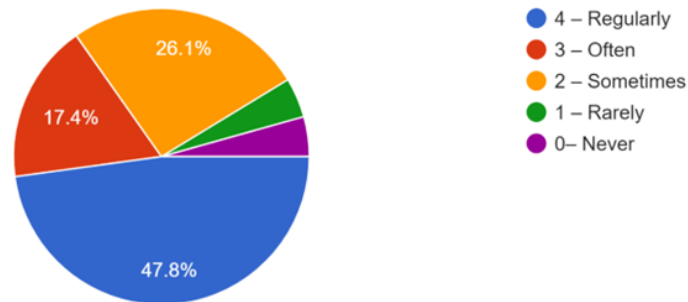
- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

47.8%
26.1%
17.4%

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

46 responses

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

50%
21.7%
21.7%

9. The institution provides multiple opportunities to learn and grow.

46 responses

- 4 – Strongly agree
- 3 – Agree
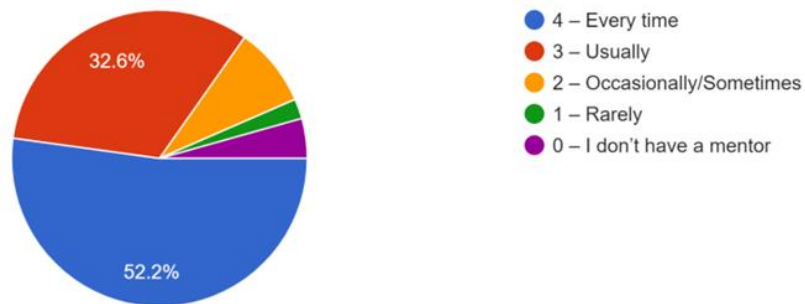- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

32.6%
13%
47.8%

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.
46 responses

- ● 4 – Every time
- ● 3 – Usually
- ● 2– Occasionally/Sometimes
- ● 1 – Rarely
- ● 0– Never

28.3%
10.9%
58.7%
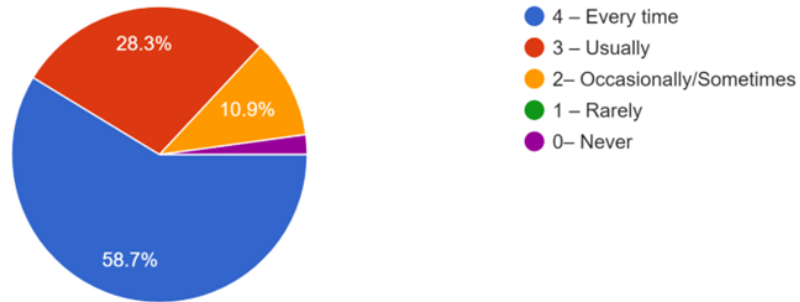
11. Your mentor does a necessary follow-up with an assigned task to you.
46 responses

- ● 4 – Every time
- ● 3 – Usually
- ● 2 – Occasionally/Sometimes
- ● 1 – Rarely
- ● 0 – I don't have a mentor

32.6%
52.2%

12. The teachers illustrate the concepts through examples and applications.
46 responses
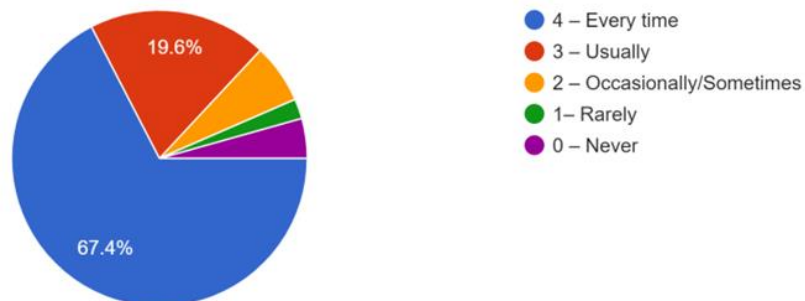
- ● 4 – Every time
- ● 3 – Usually
- ● 2 – Occasionally/Sometimes
- ● 1– Rarely
- ● 0 – Never

19.6%
67.4%

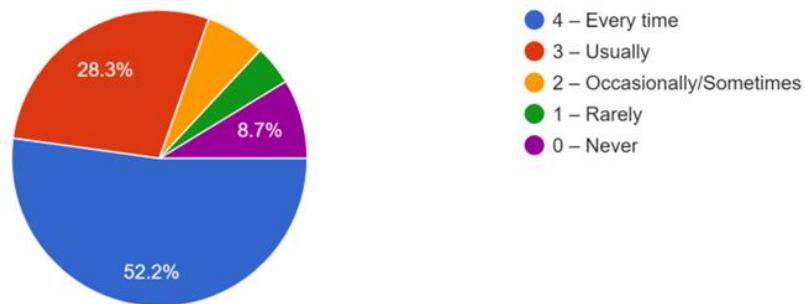13. The teachers identify your strengths and encourage you with providing right level of challenges.

46 responses

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to identify

23.9%
8.7%
63%
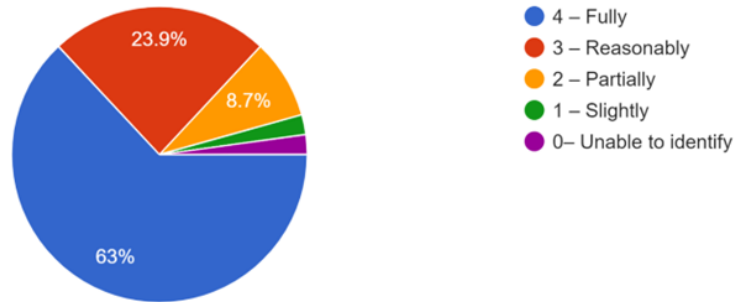
14. Teachers are able to identify your weaknesses and help you to overcome them.
46 responses

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

28.3%
8.7%
52.2%

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.
46 responses
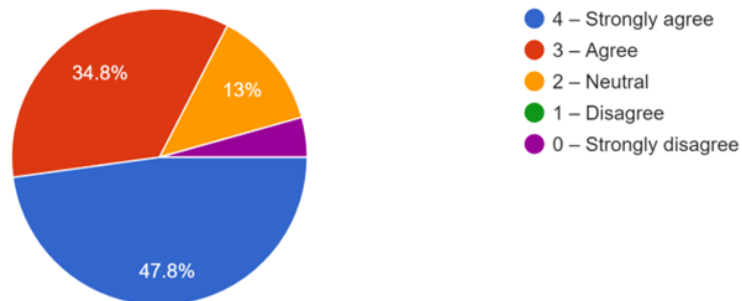
- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

34.8%
13%
47.8%

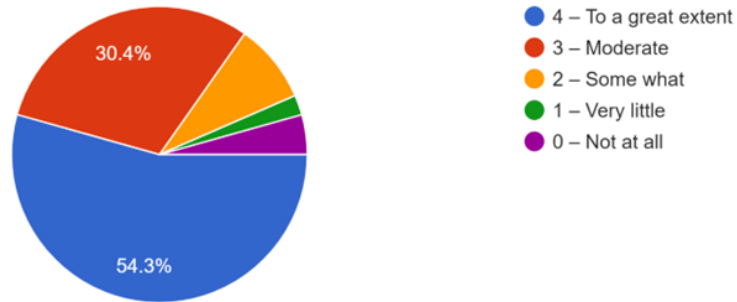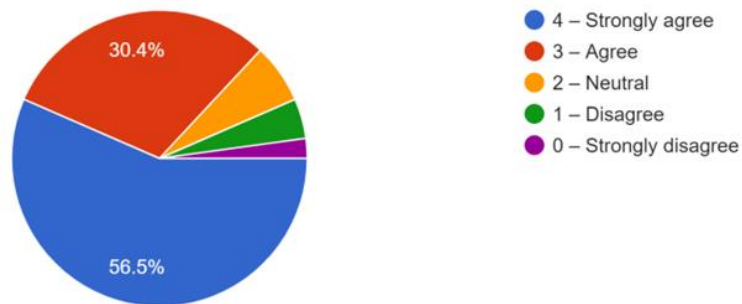16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

46 responses

- ● 4 – To a great extent
- ● 3 – Moderate
- ● 2 – Some what
- ● 1 – Very little
- ● 0 – Not at all

30.4%

54.3%

17. Teachers encourage you to participate in extracurricular activities

46 responses

- ● 4 – Strongly agree
- ● 3 – Agree
- ● 2 – Neutral
- ● 1 – Disagree
- ● 0 – Strongly disagree

30.4%

56.5%

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

46 responses
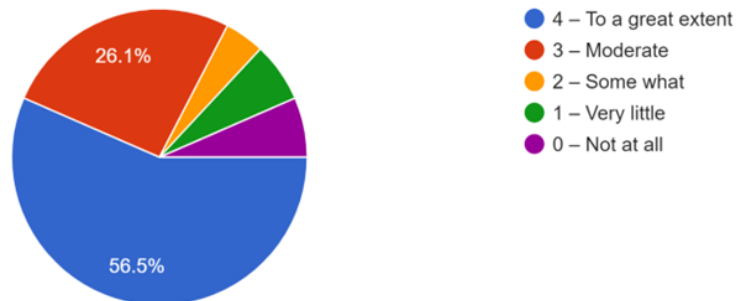
- ● 4 – To a great extent
- ● 3 – Moderate
- ● 2 – Some what
- ● 1 – Very little
- ● 0 – Not at all

26.1%

56.5%

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching

46 responses

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%
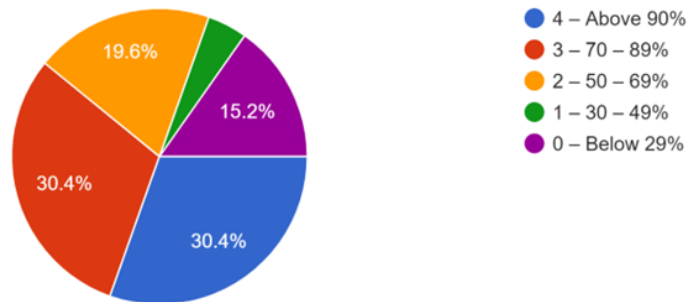
20. The overall quality of teaching-learning process in your institute is very good.

46 responses
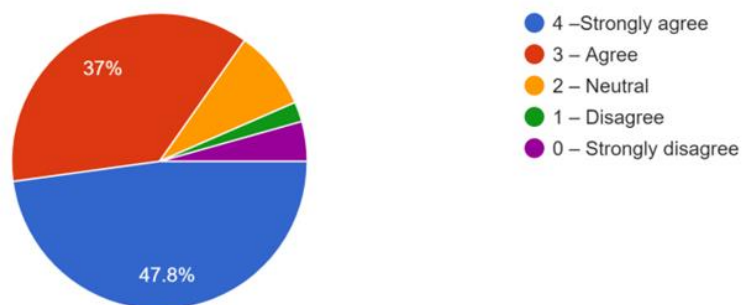
- 4 –Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Feedback Analysis: The Feedback form for the students asked them to mark their preferences from 0 to 4, where 0 - Unsatisfactory, 1 – Satisfactory, 2- Good, 3 – Very good and 4 – Excellent. In the analysis, if 60% and above students have marked '2 (Good), 3(Very good), 4(Excellent)' to a particular question then it is considered as a highly satisfied response. If 40% and above students have marked 1 (Unsatisfactory) or 2 (Satisfactory) in their responses, then it is taken as not satisfied / contented and requires improvement.

Main Points:

- 73.9% of students were highly satisfied with course coverage.
- 47.8% students are satisfied with teachers' preparation in the classes.
- 82.6% of the students agreed that teacher's communication is effective.,
- 56.5% students agreed that the internal evaluation process of the department is always fair.
- 47.8% of the students agreed that the institute takes active interest in internship, field visit etc.
- 47.8% students believed that the institute provides multiple opportunities to learn and grow every time.
- 67.4% of the students agree that the teachers illustrate the concepts through examples every time.
- 47.8% of the students agree that the institution makes an effort to engage students in the monitoring, review, and continuous quality improvement of the teaching learning process.

- 54.3% of the students moderately agree that the institute/teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing the learning experiences.
- 56.5% of the students strongly agree that the teachers encourage you to participate in extracurricular activities.
- 56.5% of the students moderately believe that the efforts are made by the institute/teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

Suggestions-

1	**Teachers are always ready to help .**
2	**This Institution has a great responsibility to fulfill the desired goals and to change the personality of students in a positive manner.**
3	**Usage of English to increase while teaching.**
4	**Improvement in infrastructure**
5	**Need to adopt field based activity.**
6	**.Use properly projector**
7	**It could be more effective if teachers take strict actions regarding misbehave of any student**
8	**My college classes and rules are very good and helpful.i m proud because I read this college.**
9	**There should be frequent field visits so that the students can get practical knowledge as well.**
10	**There should be more involvement of E-media oriented teaching methods, The institute must lay more emphasis on extracurricular activities like regular competitions, debates, etc.**
11	**Excellent experience for their teacher and very good education can be provided for college in their students**

12	
13	Overall all is well no one thing to improve because I am already using great techniques/methods.
14	Need to take more ICT classes
15	Used ict tools and digital game based learning.
16	बच्चों को महीने में कम से कम एक बार किसी मंच पर बुलाकर अपने भाव को प्रकट करने का अवसर देना।
17	बच्चों को एक साथ मिलकर ग्रुप में काम करने के लिए कोई प्रोजेक्ट देना ।
18	To conduct a election in college for develol a good leadership quality
19	The college in which i am studying is very good.the faculty there are very well taken care of.they teach very well.
20	I have no issue.....all facilities members are helpful and always ready to teach.